



SAULT STE. MARIE YMCA

MEMBERSHIP SERVICES 2017/2018

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MEMBERSHIP INFORMATION

Your partner in health - there is no greater gift than the gift of health. Your YMCA membership opens the door to healthy living by making available a variety of active programs and service opportunities. As your partner, the YMCA strives to help you reach your goals by keeping you informed, engaged and involved. If there is anything we can do to enhance your experience, please let us know.

IMPORTANT NOTES:

Sign In & Out Procedure: Any person entering the building must sign in upon arrival at the Membership Sales & Service Desk, using either membership card or piece of government issued photo identification.

Supervision of children: Children up to and including 10 years of age must be directly supervised by a parent or guardian unless they are participating in a YMCA program. Parents must remain in the facility while their child is participating in a program. Children must be 13 years of age to be in the Wellness Centre and receive an orientation from YMCA staff. Children always have free access to use a telephone to call a parent.

Lockers: Please bring a lock. Lockers are reserved for day use only. Locks left on overnight will be removed without notice and the contents removed. Coin operated lockers are available in the Family Change Room, on a first come, first serve basis. The YMCA is not responsible for contents.

Pictures & Technology Etiquette: Please note that picture taking during any YMCA program/activity is not permitted. The YMCA values and respects the privacy and security of our members and participants. We ask that you please turn off all cell phones, digital cameras and other electronic devices that may infringe upon the enjoyment, privacy and security of fellow members and participants. We appreciate your co-operation in helping to create an enjoyable experience for all.

HOURS OF OPERATION:

| | |
|-------------------|------------------|
| Monday - Friday | 5:30am - 10:30pm |
| Saturday & Sunday | 7:00am - 7:00pm |

STATUTORY HOLIDAYS: 8:00am - 4:00pm

| | |
|----------------|---------------|
| New Year's Day | Civic Holiday |
| Family Day | Labour Day |
| Good Friday | Thanksgiving |
| Easter Sunday | Victoria Day |
| Canada Day | Boxing Day |

Christmas Day: Closed

YMCA ETIQUETTE STATEMENT:

The YMCA is a shared experience for everyone to enjoy. Each of us can make it better for all by being considerate of others. YMCA members, participants, staff and volunteers all pledge to treat one another with respect and dignity.

PRIVACY STATEMENT:

The YMCA strives to ensure that volunteers and staff conduct themselves with integrity, good judgment and fairness. The YMCA respects the right of individuals to protect their personal information. The YMCA is committed to maintaining confidentiality, privacy and accuracy of the personal information it collects, uses and discloses about participants, members, donors, parents/guardians, staff and volunteers.

MEMBERSHIP FEES plus tax
(Monthly)

| | |
|---------------------------------|----------|
| Youth | \$28.37 |
| Student 15+ | \$36.52 |
| Adult | \$53.24 |
| Membership Plus | \$74.19 |
| Senior 60+ | \$42.62 |
| 1 Adult Family | \$74.69 |
| 2 Adult Family | \$106.46 |
| 1 Student Family | \$53.78 |
| 1 Adult Plus Family | \$102.36 |
| 2 Adult Plus Family | \$164.35 |
| 1 Adult and 1 Adult Plus Family | \$135.98 |

DAY USE FEE plus tax
(including open swims)

| | |
|-----------------|------|
| Youth | \$5 |
| Student 15+ | \$5 |
| Adult | \$10 |
| Senior 60+ | \$10 |
| Family | \$20 |
| Membership Plus | \$20 |

CHILDMINDING
SEPTEMBER TO MAY
(INCLUDED WITH FAMILY MEMBERSHIP)

| | |
|-------------------|-------------------|
| Monday - Friday | 9:00 am - 1:15 pm |
| Monday - Thursday | 6:00 pm - 8:30 pm |

FAMILY applies to a maximum of two adult spouses living at the same address and any number of dependent children, up to age 25, living at the same address.

PAYMENT OPTIONS:

Your YMCA membership fees can be paid in full by cash, cheque, debit, MasterCard, Visa, or by installments through our convenient pre-authorized monthly payment plan. All monthly memberships on a pre-authorized plan will be continuous. The YMCA requires membership cancellations to be signed in person by the account main contact on or before the 21st of the month at the Membership Sales & Service desk.

MEMBERSHIP CARD:

Your membership card is required to access YMCA facilities, programs and services.

BENEFITS OF MEMBERSHIP:

As a member of one of Canada's leading charitable organizations, you can look forward to:

- More than 50 group fitness classes
- FREE access to most YMCA health and fitness programs
- State-of-the-art fitness equipment (strength training, free weights, treadmills, bikes and cross-trainers)
- Complimentary fitness orientations
- Personal Trainers (additional fees apply)
- Program registration discounts
- Two squash courts
- Two swimming pools, whirlpools & saunas
- Child-minding
- Day-use-lockers (bring your own lock)
- Free parking
- Friendly and welcoming staff
- Convenient hours and class times
- Canada-wide YMCA access
- Volunteer opportunities

MEMBERSHIP PLUS:

Membership Plus allows access to a private air-conditioned adult change room, for members 18 years and over, as well as access to a sauna, whirlpool, towels, toiletries and lounge. Women's Plus has access to a work-out area. As well.

- * All fees are subject to applicable taxes.
- * Fees subject to change with 30 days notice.
- * In order to maintain our equipment and facilities, the YMCA reserves the right to close program and service areas for repair and refurbishment. Where possible, advance notice will be given. We are unable to provide refunds in these cases.
- * Programs may be subject to change due to low enrolment.

YMCA BUILDING ENHANCEMENT FEE:

The YMCA Building Enhancement Fee is a one-time contribution used for maintenance and improvements of our facilities through renovations and refurbishment. This is a one-time contribution of \$55 per Adult or \$80 per Family (plus applicable taxes) for all new members provided membership is continuous and does not lapse for more than four months.

RENEWAL/CANCELLATION/REFUNDS:

Members on the monthly Pre-Authorized Payment Plan are renewed automatically. Those who choose to pay in full will be required to renew annually on their anniversary date. Refunds for courses not included in membership are not available after courses begin (with the exception of medical reasons).

FINANCIAL ASSISTANCE:

The YMCA Strong Kids Campaign provides an opportunity to participate in YMCA programs and services, for those unable to afford it. If your current financial circumstances are preventing your family from accessing the YMCA, please contact the Membership Sales & Service desk for a Financial Assistance Application.

To arrange a confidential appointment for Financial Assistance, please see the Membership Sales & Service desk. Applicants will be asked to provide documentation of personal income and expenses. Financial Assistance is, in part, made possible through our YMCA Strong Kids Campaign and Jumpstart.

PROGRAM REGISTRATION:

Registration can be transacted by phone, online, fax or in person on a first come first serve basis. Please have all program information available in addition to your preferred method of payment. Every effort will be made to add additional programs when a waiting list is generated. Those on the waiting list will be contacted only if a spot becomes available.